

# PRIVACY POLICY

Grace Church of Minnesota Inc. ("Grace Church") recognizes that an individual's privacy is important to them and that they have a right to control their personal information. Grace Church is committed to protecting that privacy. The Online Services (website, mobile app, online forms) Grace Church provides are self-contained programs owned and operated by Grace Church. Any information that we collect is used to provide the best possible experience for visitors. By using one of our Online Services, you agree to the terms set forth below. The principles contained in this document apply to all personal information collected by, or submitted to, Grace Church.

## What We Collect and How We Use It

### INFORMATION YOU PROVIDE

When you use certain functions within the Online Services, we ask you for personal information (such as your name, email address, and an account password). We do not sell, rent, or disclose your personally identifiable information with outside organizations without your explicit permission. We may combine the information you submit under your account, with information from other Grace Church services or third parties to provide certain services, to offer you a better experience and to improve the quality of our services. Examples of the above include, but are not limited to, providing online giving services, presenting you with spiritual development opportunities, adding new features, and analyzing the performance of our Online Services.

### IP ADDRESS, LOCATION DATA, AND DEVICE IDENTIFIERS

When you access any of our Online Services, we may collect your Internet Protocol ("IP") address, location data, and/or device identifier. We use this information to provide a tailored experience for you, such as, but not limited to, helping you find and connect with a nearby Grace Church Multisite Location or Small Group. We also collect this information to determine the aggregate number of unique devices using our service or parts of our service, to track total usage, analyze data, and communicate with you more effectively. This information can include: the device operating system, hardware version, device settings, file and software names and types, battery and signal strength, device identifiers, name of your mobile operator or internet service provider, browser type, language, time zone, mobile phone number, and IP address. We may combine this information with information from third parties to provide you with a better experience and to improve the quality of

our service. We do not sell, rent, or share any personally identifiable information with third parties without your explicit permission.

#### WEBSITE COOKIES

When you use the Online Services we may send one or more cookies to your computer, so that we may uniquely identify your browser. Cookies are small bits of information that are stored by your browser on your computer's hard drive to allow you to keep your user preferences from session to session. Most browsers accept cookies by default, but you can set your browser to refuse all cookies, or to tell you when you are being sent a cookie. Some of the features of our Online Services may not function properly if you have cookies disabled.

#### LOG INFORMATION

Any time our Online Services are accessed, our servers automatically record information sent by your browser or the application. These server logs may include information such as your web browser type, the API request, your IP address, browser type, application version, browser or device language, the date and time of your request, and one or more cookies or identifiers that may uniquely identify your browser or device.

#### THIRD PARTY SITES

Grace Church partners with several technology providers in order to deliver the best possible online experience to visitors. This Privacy Policy applies only to the Online Services operated by us. We cannot regulate other sites linked from within our various services. These other sites may place their own cookies or other files on your computer, collect data, or solicit personal information from you. You should familiarize yourself with their unique Privacy Policies, should you choose to visit their sites.

## How do we use your information?

When you sign up for an Online Service that requires registration, we ask you to provide personal information. We collect your information to support your participation, to deliver requested content and related resources, to store data specific to you (i.e. sermon notes), and to keep you informed about events. You may opt out of electronically delivered communication at any time by using the unsubscribe feature for that service. You may decline to submit personal information to any of our services, in which case we may not be able to provide those services to you. As a user of our Online Services, you can engage in many activities without providing any personal information.

## How do we protect your information?

### WE DO NOT SELL, RENT, OR SHARE YOUR PERSONAL INFORMATION WITH OTHER INSTITUTIONS WITHOUT YOUR EXPLICIT CONSENT

We may share your personal information only if we have a good faith belief that access, use, preservation, or disclosure of such information is reasonably necessary to: (a) satisfy any applicable law, regulation, legal process, or enforceable governmental request; (b) enforce applicable Terms Of Use, including investigation of potential violations thereof; (c) detect, prevent, or otherwise address fraud, security, or technical issues; or (d) protect against imminent harm to the rights, property, or safety of us, our users, or the public as required or permitted by law. We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure, or destruction of data including internal reviews of our data collection, storage and processing practices, and security measures, as well as physical security measures to guard against unauthorized access to systems where we store personal data. Unless explicit permission is obtained from you, we restrict access to personal information to our employees, contractors, and agents who need to know that information to operate, develop, or improve our services. These individuals are bound by confidentiality obligations and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these obligations.

### DATA INTEGRITY

We review our data collection, storage, and processing practices to ensure that we only collect, store, and process the personal information needed to provide or improve our services. We take reasonable steps to ensure that the personal information we process is accurate, complete, and current, but we depend on our users to update or correct their personal information whenever necessary.

### ACCESSING AND UPDATING PERSONAL INFORMATION

When you use any of our Online Services, we make good faith efforts to provide you with access to your personal information and either to correct this data if it is inaccurate or to delete such data at your request if it is not otherwise required to be retained by law or for legitimate service purposes. We ask individual users to identify themselves and the information requested to be accessed, corrected, or removed before processing such requests, and we may decline to process requests that are unreasonably repetitive or systematic, require disproportionate technical effort, jeopardize the privacy of others, or would be extremely impractical (for instance, requests concerning information residing on backup storage), or for which access is not otherwise required. In any case, where we provide information access and correction, we perform this service free of charge, except if doing so would require a disproportionate effort. The procedure to correct or remove your data will

vary depending on the requested change. To request that your account be deleted, please contact [support@grace.church](mailto:support@grace.church).

#### ENFORCEMENT

We periodically review our compliance with this Privacy Policy. When we receive formal written complaints regarding privacy issues, it is our policy to contact the complaining user regarding his or her concerns. We will cooperate with the appropriate regulatory authorities, including local data protection authorities, to resolve any complaints regarding the transfer of personal data that cannot be resolved between us and an individual.